



Hancock Hancock <hancockinvestigation@gmail.com>

NPRA Preliminary Records Inquiry & Title II ADA Accommodation Request – The Hancock Investigation

English, Amber E. <AEEnglish@nnph.org>

Tue, May 26, 2026 at 11:25 AM

To: Hancock Hancock <hancockinvestigation@gmail.com>

Cc: "deBraga, Kristen" <KDeBraga@nnph.org>, "Dixon, Erin P." <EDixon@nnph.org>, "Jourdin, Elizabeth Kay" <EJourdin@washoecounty.gov>

Good morning, Mr. Hancock,

Northern Nevada Public Health (NNPH) acknowledges your request for communication in a clear and scannable written format. In accordance with your request for ADA coordination information, Washoe County's designated ADA Compliance Coordinator is:

Elizabeth Jourdin

Management Services Officer I – Office of the County Manager

ejourdin@washoecounty.gov

775-203-8755

Additional information regarding Washoe County ADA accommodations and Title II compliance is available at:

<https://www.washoecounty.gov/humanresources/civil-rights/disability-rights-section-504/index.php>

Regarding the information requested in your inquiry:

Category A – Criminal and Civil Enforcement Referrals (Past Five Years):

- NNPH does not issue civil enforcement referrals. Additionally, NNPH no longer has the authority to issue criminal referrals. NNPH has not issued criminal referrals related to food establishment enforcement within the last five years.

Category B – TCS Four-Hour Cleaning Protocol Violations (Past Five Years)

- NNPH is able to generate a checklist report in Microsoft Excel format for the inspection item under which this type of violation would be documented and can provide the associated establishment permit numbers. However, the inspection item includes multiple violation types and is not limited solely to the specific circumstances described in your inquiry. To determine whether any inspection reports specifically contain the circumstances outlined in your request, individual inspection reports would need to be manually reviewed over a five-year period. Inspection reports currently available through the Accela Citizen Access (ACA) portal may be reviewed by the public. Please note that inspection reports older than approximately three years may not be available online.

If you would like to proceed with a formal public records request for the available checklist report and associated permit information, please let us know and we can assist you further.

Thank you,

Amber English, MBA, REHS

Environmental Health Specialist Supervisor

Environmental Health Services Division

O: 775-567-
2720

1001 E Ninth St. Bldg. B Reno, NV 89512

NNPH.org



From: Hancock Hancock <hancockinvestigation@gmail.com>

Sent: Tuesday, May 19, 2026 11:40 PM

To: English, Amber E. <AEEEnglish@nnph.org>

Cc: deBraga, Kristen <KDeBraga@nnph.org>

Subject: NPRA Preliminary Records Inquiry & Title II ADA Accommodation Request – The Hancock Investigation

Dear Ms. English and Ms. deBraga,

My name is Hancock and I am reaching out on behalf of The independent Hancock Investigation. I am directing this inquiry to you directly as I was unable to locate a legal department contact for Northern Nevada Public Health. I have submitted a similar inquiry to the Southern Nevada Health District legal department and am asking that if you are unable to address this inquiry directly you please forward it to whoever within your organization handles legal matters and ADA compliance coordination.

Section One - ADA Title II Accommodation Request

This inquiry is submitted with an explicit request for a reasonable accommodation under Title II of the Americans with Disabilities Act. I have documented learning differences including dyslexia, dysgraphia, and ADHD.

Under 42 U.S.C. § 12132 and 28 C.F.R. § 35.107, public entities employing 50 or more persons are required to designate at least one employee to coordinate ADA compliance. I respectfully request that your designated ADA Compliance Coordinator personally review this inquiry and ensure that all responses and data are provided in a clear scannable format accessible to someone with these documented learning differences. Consistent with Department of Justice guidelines for reasonable accommodations, I request a written response within 10 business days. Please confirm in writing the name and title of the individual on your staff designated under 28 C.F.R. § 35.107 for ADA compliance coordination who will be managing this request.

Cross-Agency Coordination & Data Integrity Notice: Please be advised that identical preliminary records inquiries are being submitted simultaneously to the Office of the District Attorney and the Office of the Attorney General for Nevada. To accommodate my documented learning differences and ensure I can effectively process this information, the correlation of data points across all three agencies is paramount. Cross-referencing the initial instance counts from these concurrent tracks allows me to ensure the accuracy and completeness of the record framework before any final decisions are made regarding a formal public records request.

Federal Compliance Validation Note: The methodology, statutory citations, and formatting parameters outlined in this correspondence have been structured to ensure strict alignment with Department of Justice Title II ADA compliance guidelines. Should your department's designated ADA Title II Coordinator or risk management staff require technical assistance or regulatory guidance regarding their explicit legal obligations to accommodate documented learning differences within public records workflows, they may contact the Department of Justice Civil Rights Division directly for verification:

DOJ ADA Information Line: 800-514-0301

DOJ ADA Community Outreach Email: Disability.Outreach@usdoj.gov

Accessibility Barrier Note: Due to my documented learning differences, the standard process of submitting a formal sweeping records request without first understanding what specific records exist creates a significant structural barrier. Receiving the initial number of instances and names of food establishments allows me to evaluate the information effectively before determining which specific records to formally request. This preliminary inquiry is itself an ADA accommodation request and must be processed as such. Note: The Department of Justice published an Interim Final Rule on April 20, 2026, under 28 CFR Part 35 reaffirming and extending ADA Title II compliance obligations for state and local government entities.

Section Two - Preliminary Inquiry Under the Nevada Public Records Act

Before submitting a formal records request, I am asking your department to identify what records exist under the following categories.

Category A: Criminal and Civil Enforcement Referrals (Past Five Years)

In the last five years, how many specific instances has your department documented where findings related to a food establishment within your jurisdiction resulted in a referral to law enforcement and subsequently to the Office of the District Attorney or the Office of the Attorney General for criminal prosecution or civil enforcement under any of the following currently enacted Nevada statutes:

NRS 446.940(3) - All sheriffs, constables, police officers, marshals and other peace officers shall render such services and assistance to the health authority in regard to enforcement as the health authority may request

NRS 585.300 - Adulterated food

NRS 585.350 - Misbranded food

NRS 585.360 - Food containing filthy, decomposed, or putrid substances

NRS 585.520 - Prohibited acts relating to adulterated or misbranded food

NRS 585.970 - Duties of Attorney General and district attorneys regarding prosecution of food safety violations

NRS 585.990 - Penalties for violations of the Nevada Food Drug and Cosmetic Act

NRS 205.090 - Forgery

NRS 193.150 - Misdemeanor punishment

NRS 202.595 - Reckless endangerment

Additionally, if your department has escalated any food safety matter under any statute not listed above, I am asking that those instances be identified as well with the name of the food establishment and the statute or authority under which the referral was made. For each instance in Category A, I am requesting only the total number of instances, the name of the food establishment involved, and the statute or authority utilized.

Category B: TCS Four-Hour Cleaning Protocol Violations (Past Five Years)

In the last five years, how many instances have your department's inspectors directly observed and formally documented that a food establishment failed to complete the required four-hour TCS (Time/Temperature Control for Safety) cleaning protocol — specifically the full cleaning and sanitizing of all food contact surfaces, all utensils, and all equipment within the required four-hour window?

This does not refer to standard sanitizing solution bucket checks or solution concentration testing. It refers solely to documented failures to execute the full surface and utensil sanitation protocol for all TCS items within the required timeframe where an inspector directly observed and recorded the failure.

Explicit Scope Limitation: To ensure absolute clarity and reduce administrative burden, this inquiry does not seek records regarding raw or ready-to-eat foods that were simply found to be held past their four-hour Time as a Public Health Control (TPHC) labeled discard times, nor does it seek records concerning subsequent product disposal orders. Instead, this request is strictly limited to instances where the field inspector was physically inside the food establishment and directly recorded that they did not witness the execution of the mandatory four-hour continual use cleaning and sanitizing protocol for food-contact surfaces, equipment, and utensils. For each instance in Category B, I am requesting only the total number of instances and the name of the food establishment involved.

Section Three - Correspondence Instructions

As I was unable to locate a designated ADA compliance coordinator publicly listed for your organization, I am respectfully asking that you identify that individual and direct all future correspondence through them. Please confirm that person's name and title in your response. If you are unable to address this inquiry directly, please forward it to the appropriate legal and ADA compliance personnel within your organization.

Respectfully,

Hancock
The Hancock Investigation Team